The Credit World: Volume 78 September 1989—August 1990

The Credit World *is an official publication of The International Credit Association, 243 N. Lindbergh Blvd., P.O. Box 27357, St. Louis, MO 63141-1757. It is published six times a year. Reprints of individual articles or entire magazines are available from ABI/Inform, 3620 South Fifth Street, Louisville, KY 40202-2297, USA, (800-626-2823) or 30/32 Mortimer St., London WIN 7RA, England 01/631-5030.*

INDEX BY SUBJECT

COLLECTIONS
Collectors—Survive and Prosper in the '90s, Ronald C. Wilwerding, CCCE/CCAE, Jan./Feb. 1990, p. 27
What's New In The Collection Department of the 90s?, Tom Gillespie, May/June 1990,p. 36

CREDIT
Good Credit: Key To Your Future, Leslie McLeod, Nov./Dec. 1989, p. 40
Student Loans—What Do They Mean?, Art Bilski, May/June 1990, p. 22

CREDIT CARDS
Healthy Alternative to Cash, Susan E. Crawford, July/August 1990, p. 30
Not "Just Another Credit Card", Paul G. Kahn, May/June 1990, p. 38

CREDIT REPORTING
Credit Bureau Point Scoring Sheds Light on Shades of Gray, Per Gothe, May/June 1990, p 26
"Good Old Days" of Credit Reporting?, Larry Clemente, CCBE, Jan./Feb. 1990, p. 29

EDUCATION
Partnerships: New Directions, Geraldine Bower, PhD, Sept./Oct. 1989, p. 24

HEALTH
VDTs and Vision—Workforce Problems for the '90s, Carl F. Gruning, O.D., March/April 1990, p. 30

LEGISLATION
Fair Credit Reporting Act, Walter R. Kurth, CAE, May/June 1990, p. 16
FIRREA—It's Not a New Sports Car, nc, Sept./Oct. 1989, p. 20

MISCELLANEOUS
'90s—Where Do We Go From Here?, various, Jan./Feb. 1990, p. 16
Canadian Free Trade: A Strong Beginning, Jerome Ellig, Sept./Oct. 1989, p. 28
Drugs in the Workplace—A Corporate Response, Sharon M. Tarrant, Nov./Dec. 1989, p. 34
Putting Consumers First, Jon M. Christoffersen, Nov./Dec. 1989, p. 29
Ten Terrific Telephone Tips, Nancy J. Friedman, May/June 1990, p. 34
United States Households—Largest Holders of Assets, nc, Jan./Feb. 1990, p. 30
What's in a Number?, nc, Sept./Oct. 1989, p. 35
What's in a Number? Perhaps Omissions!, nc, Nov./Dec. 1989, p. 42
Why To Sell Your Credit and Collection Business in 1990, David R. Hoods, May/June 1990, p. 30

PRIVACY
Credit Industry Forum on Privacy, nc, March/April 1990, p. 23
Credit Industry Forum on Privacy, nc, Nov./Dec. 1989, p. 12
Equifax Report on Consumers in the Information Age, nc, July/August 1990, p. 18
Federal Privacy Legislation, Peter J. Gray, March/April 1990, p. 18

ICA RELATED NEWS
1990 International Credit Conference, nc, July/August 1990, p. 34
History of the International Credit Association, William Henry Blake, CAE, Jan./Feb. 1990, p. 32
ICA Sustaining Sponsorship Program, nc, Nov./Dec. 1989, p. 20
International Credit Conference, nc, Nov./Dec. 1989, p. 21
International Credit Conference, nc, Jan./Feb. 1990, p. 22
International Credit Conference, nc, March/April 1990, p. 25
Message from the Chairman of the Board, John V. Skinner, CCCE, Sept./Oct. 1989, p.16
Voluntary Recertification, Ronald C. Wilwerding, CCCE/CCAE, Sept./Oct. 1989, p. 30

INDEX BY TITLE

'90s—Where Do We Go From Here?,

The Credit World: Volume 78 September 1989—August 1990

The Credit World *is an official publication of The International Credit Association, 243 N. Lindbergh Blvd., P.O. Box 27357, St. Louis, MO 63141-1757. It is published six times a year. Reprints of individual articles or entire magazines are available from ABI/Inform, 3620 South Fifth Street, Louisville, KY 40202-2297, USA, (800-626-2823) or 30/32 Mortimer St., London WIN 7RA, England 01/631-5030.*

INDEX BY SUBJECT

COLLECTIONS
Collectors—Survive and Prosper in the '90s, Ronald C. Wilwerding, CCCE/CCAE, Jan./Feb. 1990, p. 27
What's New In The Collection Department of the 90s?, Tom Gillespie, May/June 1990,p. 36

CREDIT
Good Credit: Key To Your Future, Leslie McLeod, Nov./Dec. 1989, p. 40
Student Loans—What Do They Mean?, Art Bilski, May/June 1990, p. 22

CREDIT CARDS
Healthy Alternative to Cash, Susan E. Crawford, July/August 1990, p. 30
Not "Just Another Credit Card", Paul G. Kahn, May/June 1990, p. 38

CREDIT REPORTING
Credit Bureau Point Scoring Sheds Light on Shades of Gray, Per Gothe, May/June 1990, p 26
"Good Old Days" of Credit Reporting?, Larry Clemente, CCBE, Jan./Feb. 1990, p. 29

EDUCATION
Partnerships: New Directions, Geraldine Bower, PhD, Sept./Oct. 1989, p. 24

HEALTH
VDTs and Vision—Workforce Problems for the '90s, Carl F. Gruning, O.D., March/April 1990, p. 30

LEGISLATION
Fair Credit Reporting Act, Walter R. Kurth, CAE, May/June 1990, p. 16
FIRREA—It's Not a New Sports Car, nc, Sept./Oct. 1989, p. 20

MISCELLANEOUS
'90s—Where Do We Go From Here?, various, Jan./Feb. 1990, p. 16
Canadian Free Trade: A Strong Beginning, Jerome Ellig, Sept./Oct. 1989, p. 28
Drugs in the Workplace—A Corporate Response, Sharon M. Tarrant, Nov./Dec. 1989, p. 34
Putting Consumers First, Jon M. Christoffersen, Nov./Dec. 1989, p. 29
Ten Terrific Telephone Tips, Nancy J. Friedman, May/June 1990, p. 34
United States Households—Largest Holders of Assets, nc, Jan./Feb. 1990, p. 30
What's in a Number?, nc, Sept./Oct. 1989, p. 35
What's in a Number? Perhaps Omissions!, nc, Nov./Dec. 1989, p. 42
Why To Sell Your Credit and Collection Business in 1990, David R. Hoods, May/June 1990, p. 30

PRIVACY
Credit Industry Forum on Privacy, nc, March/April 1990, p. 23
Credit Industry Forum on Privacy, nc, Nov./Dec. 1989, p. 12
Equifax Report on Consumers in the Information Age, nc, July/August 1990, p. 18
Federal Privacy Legislation, Peter J. Gray, March/April 1990, p. 18

ICA RELATED NEWS
1990 International Credit Conference, nc, July/August 1990, p. 34
History of the International Credit Association, William Henry Blake, CAE, Jan./Feb. 1990, p. 32
ICA Sustaining Sponsorship Program, nc, Nov./Dec. 1989, p. 20
International Credit Conference, nc, Nov./Dec. 1989, p. 21
International Credit Conference, nc, Jan./Feb. 1990, p. 22
International Credit Conference, nc, March/April 1990, p. 25
Message from the Chairman of the Board, John V. Skinner, CCCE, Sept./Oct. 1989, p.16
Voluntary Recertification, Ronald C. Wilwerding, CCCE/CCAE, Sept./Oct. 1989, p. 30

INDEX BY TITLE

'90s—Where Do We Go From Here?,

various, Jan./Feb. 1990, p. 16
1990 International Credit Conference, nc, July/August 1990, p. 34
Canadian Free Trade: A Strong Beginning, Jerome Ellig, Sept./Oct. 1989, p. 28
Collectors—Survive and Prosper in the '90s, Ronald C. Wilwerding, CCCE/CCAE, Jan./Feb. 1990, p. 27
Credit Bureau Point Scoring Sheds Light on Shades of Gray, Per Gothe, May/June 1990, p. 26
Credit Industry Forum on Privacy, nc, Nov./Dec. 1989, p. 12
Credit Industry Forum on Privacy, nc, March/April 1990, p. 23
Drugs in the Workplace—A Corporate Response, Sharon M. Tarrant, Nov./Dec. 1989, p. 34
Equifax Report on Consumers in the Information Age, nc, July/August 1990, p. 18
Fair Credit Reporting Act, Walter R. Kurth, CAE, May/June 1990, p. 16
Federal Privacy Legislation, Peter J. Gray, March/April 1990, p. 18
FIRREA—It's Not a New Sports Car, nc, Sept./Oct. 1989, p. 20
Good Credit: Key To Your Future, Leslie McLeod, Nov./Dec. 1989, p. 40
"Good Old Days" of Credit Reporting?, Larry Clemente, CCBE, Jan./Feb. 1990, p. 29
Healthy Alternative to Cash, Susan E. Crawford, July/August 1990, p. 30
History of the International Credit Association, William Henry Blake, CAE, Jan./Feb. 1990, p. 32
ICA Sustaining Sponsorship Program, nc, Nov./Dec. 1989, p. 20
International Credit Conference, nc, Nov./Dec. 1989, p. 21
International Credit Conference, nc, Jan./Feb. 1990, p. 22
International Credit Conference, nc, March/April 1990, p. 25
Message from the Chairman of the Board, John V. Skinner, CCCE, Sept./Oct. 1989, p.16
Not "Just Another Credit Card", Paul G. Kahn, May/June 1990, p. 38
Partnerships: New Directions, Geraldine Bower, PhD, Sept./Oct. 1989, p. 24
Putting Consumers First, Jon M. Christoffersen, Nov./Dec. 1989, p. 29
Student Loans—What Do They Mean?, Art Bilski, May/June 1990, p. 22
Ten Terrific Telephone Tips, Nancy J. Friedman, May/June 1990, p. 34
United States Households—Largest Holders of Assets, nc, Jan./Feb. 1990, p. 30
VDTs and Vision—Workforce Problems for the '90s, Carl F. Gruning, O.D., March/April 1990, p. 30
Voluntary Recertification, Ronald C. Wilwerding, CCCE/CCAE, Sept./Oct. 1989, p. 30
What's in a Number?, nc, Sept./Oct. 1989, p. 35
What's in a Number? Perhaps Omissions!, nc, Nov./Dec. 1989, p. 42
What's New In The Collection Department of the 90s?, Tom Gillespie, May/June 1990, p. 36
Why To Sell Your Credit and Collection Business in 1990, David R. Hoods, May/June 1990, p. 30

INDEX BY AUTHOR

Bilski, Art, Student Loans—What Do They Mean?, May/June 1990, p. 22
Blake, William Henry, CAE, History of the International Credit Association, Jan./Feb. 1990, p. 32
Bower, Geraldine, PhD, Partnerships: New Directions, Sept./Oct. 1989, p. 24
Christoffersen, Jon M., Putting Consumers First, Nov./Dec. 1989, p. 29
Clemente, Larry, CCBE, The "Good Old Days" of Credit Reporting?, Jan./Feb. 1990, p. 29
Crawford, Susan E., Healthy Alternative to Cash, July/August 1990, p. 30
Ellig, Jerome, Canadian Free Trade: A Strong Beginning, Sept./Oct. 1989, p. 28
Friedman, Nancy J., Ten Terrific Telephone Tips, May/June 1990, p. 34
Gillespie, Tom, What's New In The Collection Department of the 90s?, May/June 1990, p. 36
Gothe, Per, Credit Bureau Point Scoring Sheds Light on Shades of Gray, May/June 1990, p. 26
Gray, Peter J., Federal Privacy Legislation, March/April 1990, p. 18
Gruning, Carl F., O.D., VDTs and Vision—Workforce Problems for the '90s, March/April 1990, p. 30
Hoods, David R., Why To Sell Your Credit and Collection Business in 1990, May/June 1990, p. 30
Kahn, Paul G., Not "Just Another Credit Card", May/June 1990, p. 38
Kurth, Walter R., CAE, Fair Credit Reporting Act, May/June 1990, p.16
McLeod, Leslie, Good Credit: Key To Your Future, Nov./Dec. 1989, p. 40
Tarrant, Sharon M., Drugs in the Workplace—A Corporate Response, Nov./Dec. 1989, p. 34
Skinner, John V., CCCE, Message from the Chairman of the Board, Sept./Oct. 1989, p.16
Wilwerding, Ronald C., CCCE/CCAE, Collectors—Survive and Prosper in the '90s, Jan./Feb. 1990, p. 27
Wilwerding, Ronald C., CCCE/CCAE, Voluntary Recertification, Sept./Oct. 1989, p. 30 □